Change Management
... be innovative & dynamic!

SELF-STUDY Online Course

**LEARNING TIME:** Between 30 and 40 hours
**BOOKING:** At any time

Business environments are changing more frequently and faster than ever before, and changes themselves have become more extensive and profound. In the current volatile global economic environment, only those companies which understand change and innovation as part of their long-term value will survive and achieve lasting success.

Managing change means adapting resources and business operations to new demands in line with new business strategies. The necessary prerequisite for doing this is a systems thinking approach that allows managers to identify and define key business processes, performance objectives and individual process steps.

This course will guide participants through analysis, approaches and studies on how to look at business processes in a systems thinking way and implement change in a proactive way.

**Learning Targets**
- **Knowledge** | Participants will acquire knowledge on the role of operations and systems thinking in management, organisational development and quality management.
- **Competences** | With the help of these theoretical issues, participants will be able to identify key business processes, define clear performance objectives and improve their management skills.
- **Tools** | This course equips participants with tools focused on systems thinking in management as well as the use of data and analytical tools to improve the effectiveness of processes and projects.

**Learning and Teaching Methods:** There is no assistance from a tutor in this course. The students work flexibly and individually, without schedules. Participants can also interact with fellow students via forum discussions, chats and emails.

**Target Group:** Highly motivated participants working on ongoing project or programmes (governmental, non-governmental) as managers, executives, consultants or trainers.

**Technical Requirements:** For successful participation in the E-Academy online courses it is essential to have the necessary technical equipment and facilities available. For specifications please check here [www.gc21-eacademy.org/faq/questions-answers](http://www.gc21-eacademy.org/faq/questions-answers). You can also test your system for suitability under [www.gc21-eacademy.org/faq/system-check](http://www.gc21-eacademy.org/faq/system-check).

**Language:** English. Participants must be sufficiently proficient in English to follow the lectures and participate in discussions.

**Certification:** Participants in Self-Study Online Courses will not receive a GIZ certificate. This is because this type of course does not contain any tests or assessments to prove that students have understood the course content. Self-Study Online Courses are for private study purposes only!

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