



# Yemen Water Sector Performance Indicators

**of Water Local Corporations in**

Aden, Sana'a, Ibb, Taiz and Hodaïdah

## Resilience-Oriented Performance Indicators Overview

January – December 2016

**Prepared by:**

Eng. Zaid Shawghfah, GIZ-Regional Consultant

Eng. Tareq Al-Dubai, GIZ-Consultant

Eng. Roa'a Al-Saqaf, GIZ-Consultant

Eng. Arwa Humadi, GIZ-Technical officer



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## 1. Introduction

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Yemen is suffering an acute water crisis exacerbated by conflict. The drinking-water supply and sanitation services are inadequate, as is the management of water resources. National sector institutions, regional and local water suppliers, and water basin committees are only able to carry out their responsibilities to a limited extent. Agricultural irrigation, especially in the cultivation of Qat, consumes more than 90% of already scarce water resources.

Water Corporations (LCs) are passing through serious changes and challenges. The continued army conflict created a big challenge for management of LCs and utilities and also in customer's behavior especially the reluctance of customer to pay the water services charges. In the last years, there were a number of variables affecting the water sector leading to deteriorate the water and sanitation services plus the operation cost shortage. The factors can be summarized as follow:

1. A new challenge came up to the surface recently and consider a new threat to the water business in the LCs sustainability. This challenge is the lack of source of energy (National Electrical grid) which is one of the major factors that contributed to the water and sanitation dilemma in the country. The absence of electrical power supply by the grid made LCs completely depended on oil derivatives to operate decentralized generators for running wellfields, pumps, treatment plants and office equipment. Some LCs spent 100 % of their revenue on fuels. Therefore, the LCs are NOT able to pay the basic salary or carry out adequate maintenance works.
2. Increase in fuel price and suspension of UNICEF support to supply LCs with oil derivative depleted the LCs financial revenues and put extra burden on the shoulders of LCs and impacted the performance and O&M of those utilities.
3. The economic situation is another factor affecting the stability of the LCs. The government disability to pay the employees' salaries for more than six months was the main factor of sharp decline in the operational revenue which created a critical financial situation and affected the level of services provision.
4. Stoppage of investment programs and lack of spare parts are other factors affecting the LCs performance. The rehabilitation of water networks' components as well as other operational equipment of some LCs are appealing for urgent funds from the local and international relief agencies (Lack of water pumps, motors and heavy trucks).

In spite of the harsh conditions and challenges, the determination and dedication enable the LCs to continue water delivery to its customers, the internal displaced peoples (IDPs) and the marginalized people in light of available possibilities. In addition, effective interventions and measures embarked by the Relief and donor organizations contributed to strengthen the role of the LCs from all aspects.

## 2. Reporting Process

Since the conflict erupted in Yemen in March 2015, the Ministry of Water and Environment with assistance provided by the GIZ Water Sector Program initiated a process to monitor key performance indicators of selected main LCs such as Sana'a, Aden, Taiz, Hodaidah and Ibb. The frequency of reporting is taking place on a monthly basis for eleven emergency performance indicators to assist The Ministry of

Water and Environment and other Water Sector Stakeholders to address real and potential trends of performance with respect to operational, financial and managerial capacities of the LCs during the crises and its consequences.

Finally, this report covers the period between January to December 2016 for eleven emergency performance indicators accompanied with technical analysis according to the special conditions passed by each LC.

1. Water supply service coverage = population served through water supply network vs total population(%)

3. Total quantity of water pumped in the network (m<sup>3</sup>/ month)

5. Storage capacity (m<sup>3</sup>)

7. Number of functional water pumps in service.

9. Collected revenues vs billed amount(%)

11. Percentage of basic monthly salaries paid (%)

Emergency Water Sector performance indicators

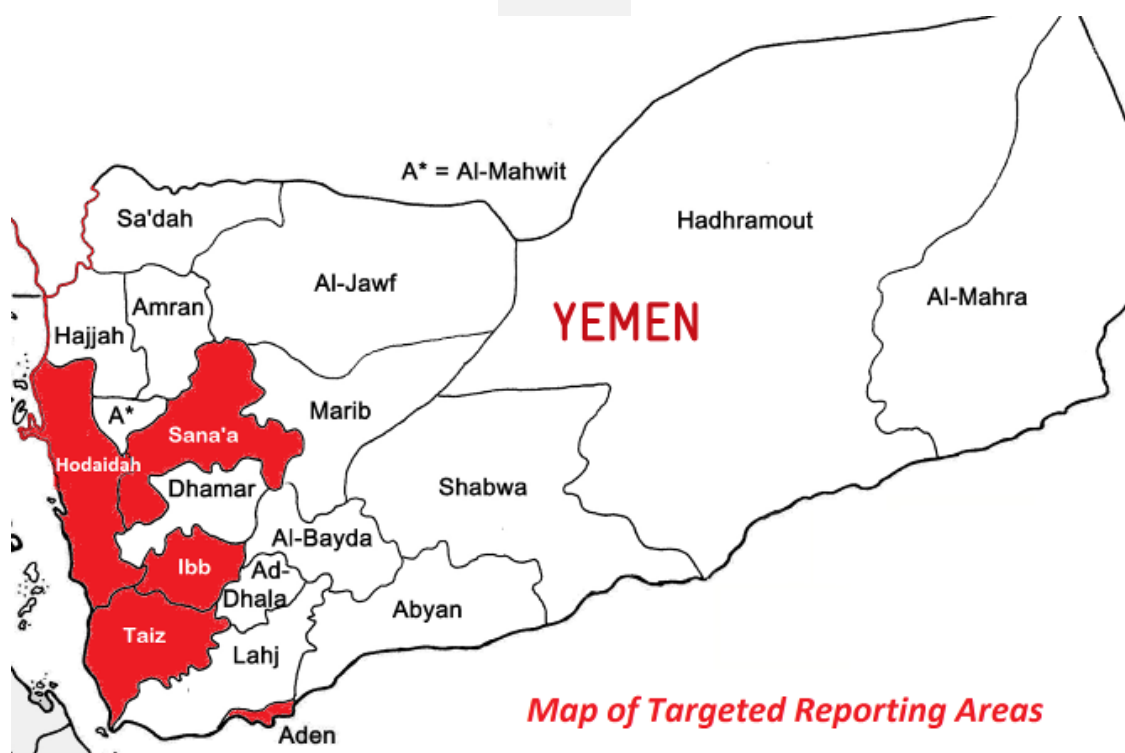
2. Number of service days of piped water supply per month.

4. Energy cost per m<sup>3</sup> water produced (YR/ m<sup>3</sup>)

6. Number of main pumps for the water supply system.

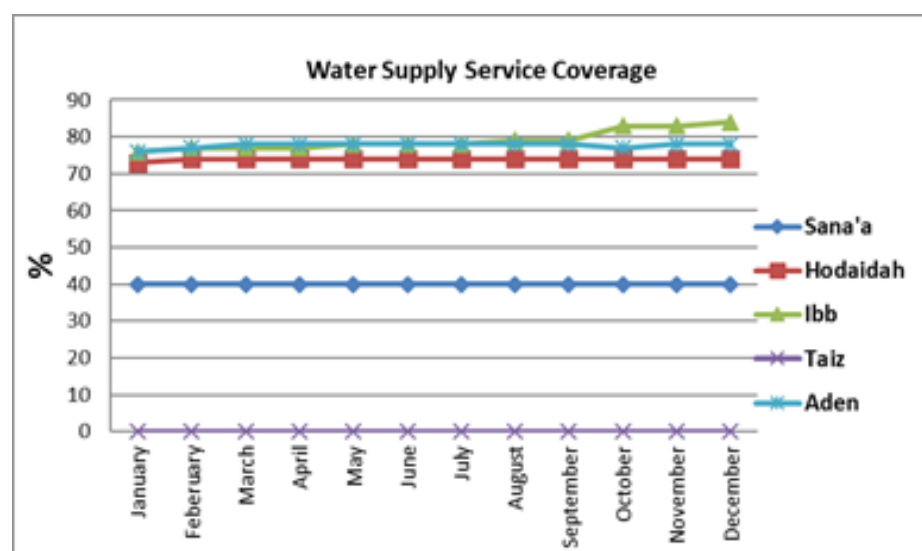
8. Number of working generators in the operation of pumps.

10. Actual operational cost coverage (%)



### 3. Technical analysis

#### a. Service Coverage of piped water supply



**Sana'a:** Water service coverage is still low and not improved.

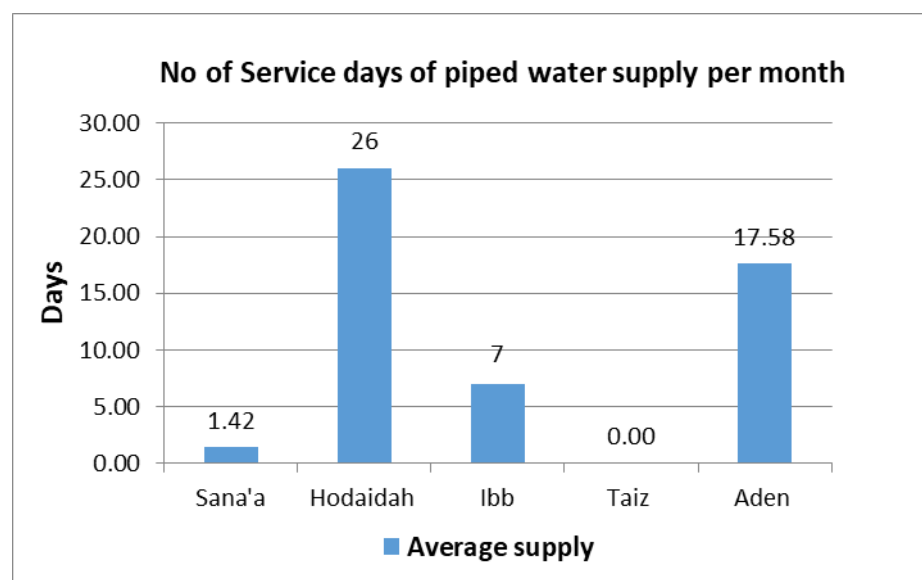
**Hodaidah:** Water service coverage is still acceptable and slightly increased compared to the year 2015

**Ibb:** Due to the huge number of IDPs that fled to the city since 2015, The water demand increased rapidly especially in 4<sup>th</sup> quarter of Year.

**Taiz:** Not Reported.

**Aden:** Water service coverage is still acceptable and increased normally.

#### b. Service days



**Sana'a:** There is an urgent need to improve the water supply frequency. The number of supply days per month is very low bet. 1 to 2 days a month.

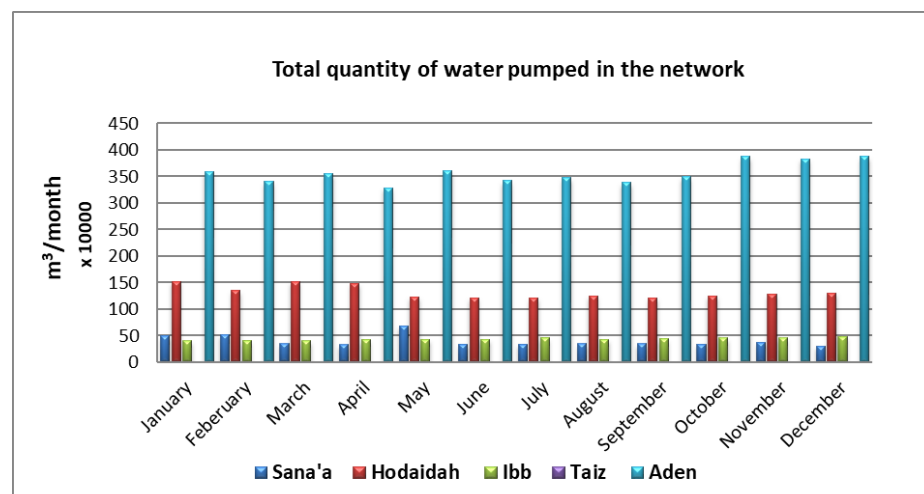
**Hodaidah:** Services are in optimal level where 70% of people are served daily by water, and 30% of them get water once every two days.

**Ibb:** Services were provided every three days to cover the basic needs during the crisis time.

**Taiz:** Not Reported.

**Aden:** Services are stable through the whole year and water delivered every 2 days.

### c. Water quantity<sup>1</sup>



**Sana'a:** The average use is ca. **15 l/c/d**.

**Hodaidah:** The average use is ca. **94 l/c/d**.

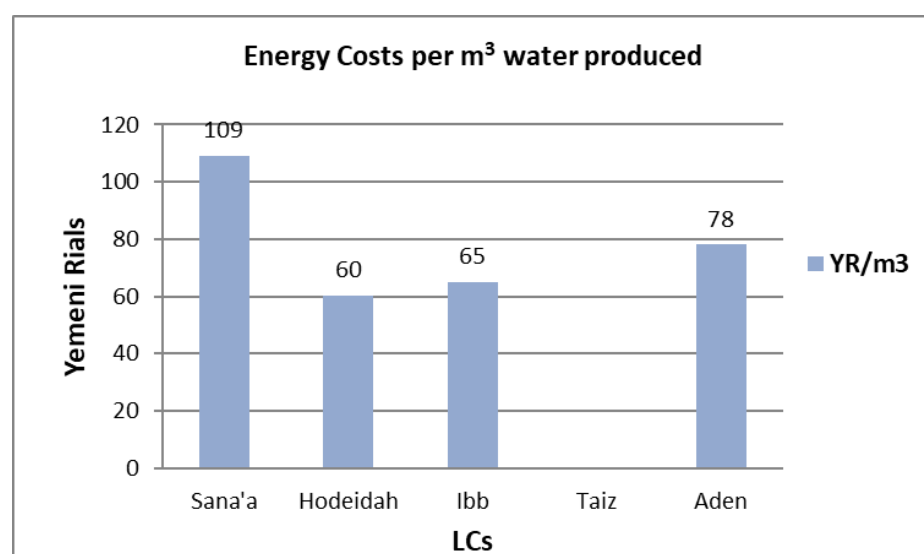
**Ibb:** The average use is ca. **48 l/c/d**.

**Taiz:** Not Reported.

**Aden:** The average use is ca. **158 l/c/d**

**l/c/d= liter/capita/day**

### d. Energy costs



**Sana'a:** The energy cost per m<sup>3</sup> of water produced is **109 YR**. The rising costs of energy for the water produced are due to the deep depths of wells in Sana'a and fuel cost increment.

**Hodaidah:** The energy cost per m<sup>3</sup> of water produced is an average **60 YR**. the cost are not stable because of fuel cost increment and electricity shortage.

**Ibb:** The cost of energy per m<sup>3</sup> of water produced is nearly acceptable around **65 YR** and it's the same as in the year 2015.

**Taiz:** Not Reported.

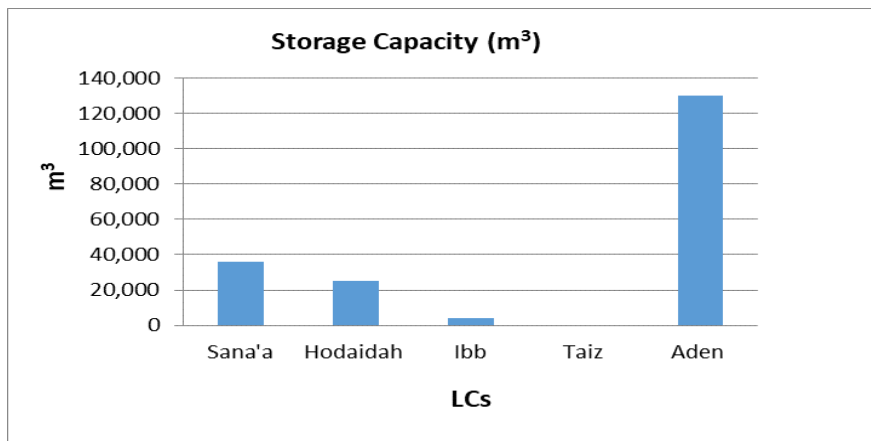
**Aden:** The cost of energy per m<sup>3</sup> of water produced is nearly acceptable around **78 YR** and it's the same as in the year 2015

Energy shortage is an issue for all LCs and all are facing the same fuel and electricity instability

**YR = Yemeni Rial**

<sup>1</sup> The calculation of the water quantities per capita and day is based on LCs figures, as water production/population served. The water quantities provided by the private sector and/or humanitarian agencies are not monitored by the LCs and hence not considered in the calculation of this report.

## e. Storage capacity

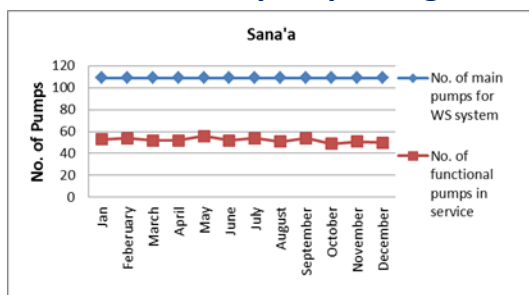


The inclusive average storage capacity in **Aden** served before the crisis was **175 l/c** and still the same also after crisis.

Storage capacity in **Hodaidah** is **54 l/c**, **Sana'a** **40 l/c**, and the lowest share is in **Ibb** **14 l/c**. It emphasizes the urgent need to extend the storage capacity by priority in Ibb, Sana'a, Hodaidah and lastly in Aden.

**l/c = Liter per Capita**

## f. Performance of pump and generators



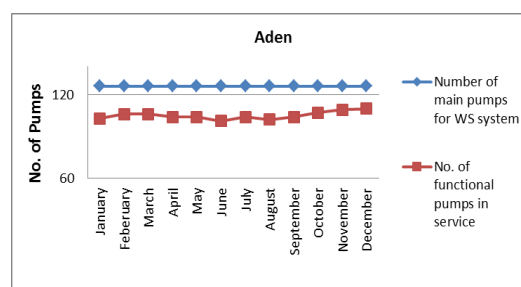
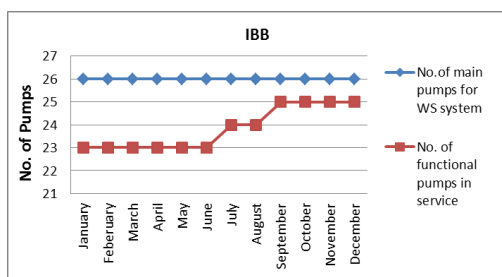
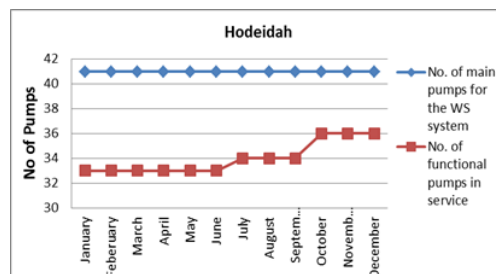
**Sana'a:** The percentage of functioning pumps is 48%; it is considered low and LC need more support to override and solve the pump problem.

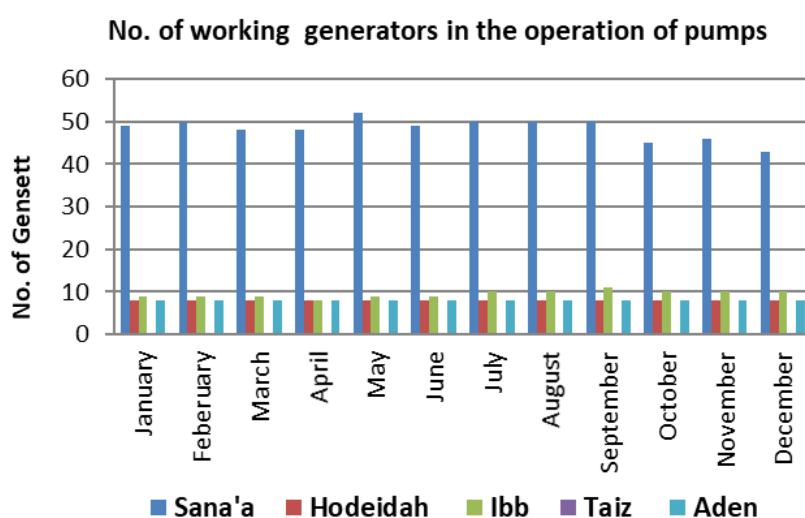
**Hodaidah:** The percentage of functioning pumps is **83%**, some efforts are needed.

**Ibb:** The percentage of functioning pumps is 92%

**Taiz:** Not Reported.

**Aden:** The percentage of functioning pumps is 83%, some efforts are needed.





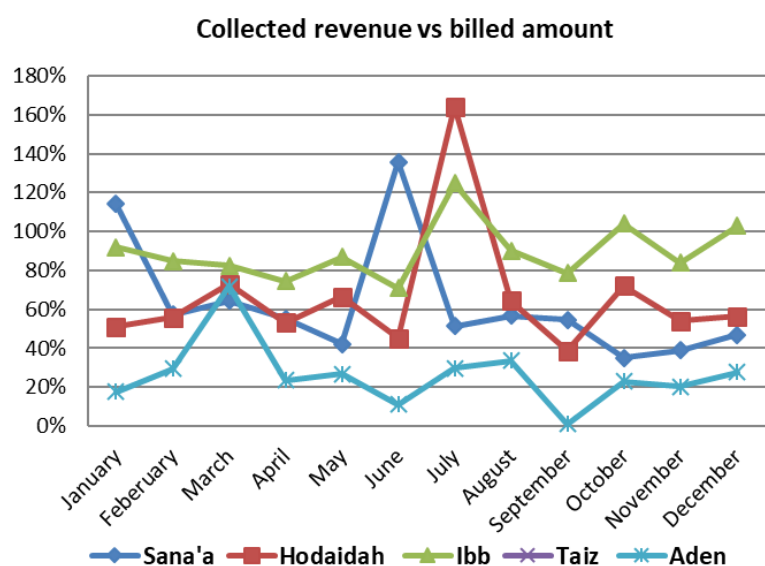
**Sana'a:** The LC is depending totally on generators to operate the pumps in the absence of the public electricity network.

**Hodaidah & Ibb:** The number of generators is low. Both LCs rely on public electricity network, during power-off, they use the standby generators.

**Taiz:** Not Reported.

**Aden:** The number of generators is low. The LCs rely on both different sources like public electricity network and generators. During power-off, they use the standby or Prime generators.

## g. Costs and Revenues



**Sana'a:** The average percentage of collected revenues is 63%; it was **37%** in 2015.

**Hodaidah:** The average percentage of collected revenues is 66%. It was **63%** in 2015.

**Ibb:** The average percentage of collected revenues is 90 %. It was **88%** in 2015

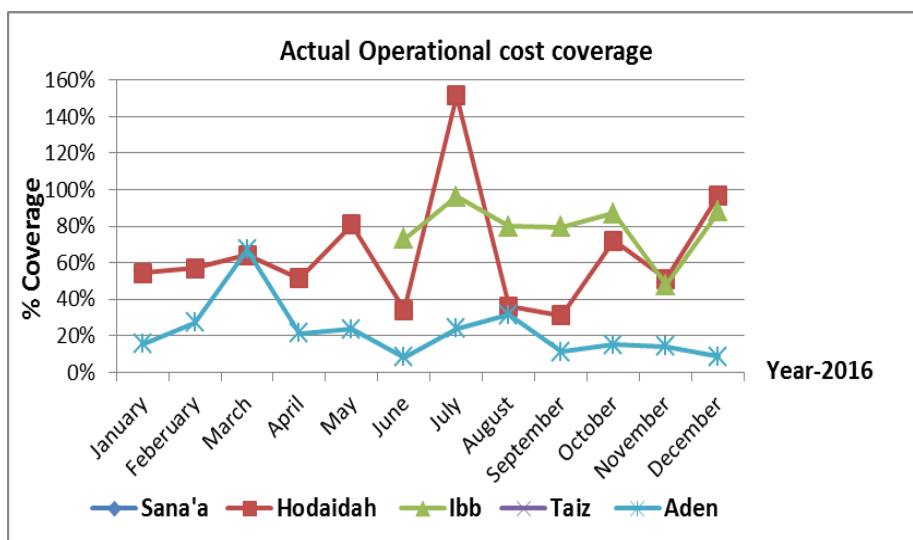
**Taiz:** Not Reported.

**Aden:** The average percentage of collected revenues is **26%**. It's very low. An awareness campaign is urgently needed.

The affordability to pay in some cities is not available and in some others the willingness to pay is an issue.

The collection rate is vary from months to months and from LC to other. The increment in the revenue on some months due to central Governmental payment but the domestic still low.

**\*\*Revenue including the commercial & government collection**



**Sana'a:** Not Reported.

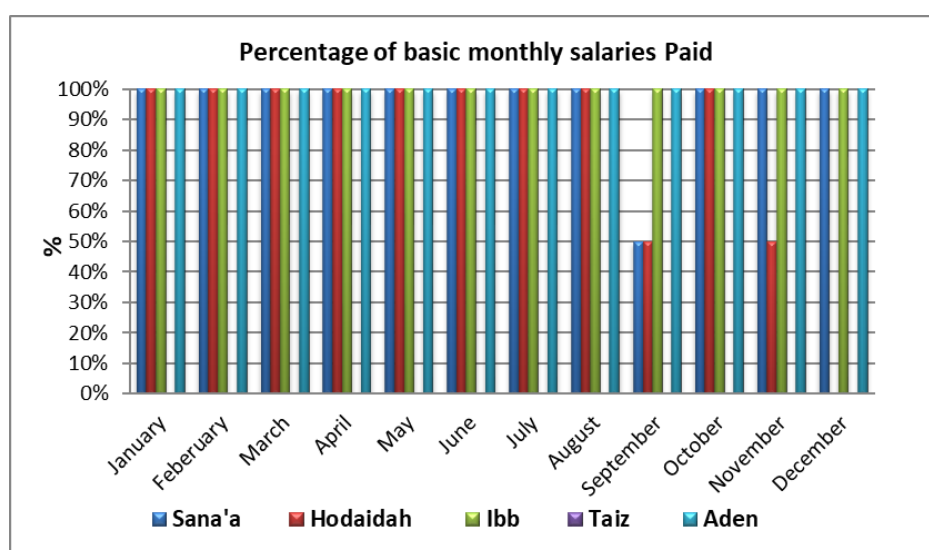
**Hodaidah:** The average percentage of collected revenues is 65%.

**Ibb:** The operation cost average is 79 %.

**Taiz:** Not Reported.

**Aden:** The average operation cost coverage is 22%. This is an indicator for quality of services provided and the deterioration of services in the city.

LCs struggle to provide the services and keep the minimum of water supply provision and sanitation services



**Sana'a:** Basic salaries were paid either from the generated revenues or from local government support.

**Basic salaries payment is a priority.**

The LC only paid 50 % of Sep. salary. and Local government were paid for the rest of year. fuel.

**Hodaidah: Basic salary is second priority after fuel.** All revenue paid for fuel, for that reason the salary of 4<sup>th</sup> quarter were delay and paid 2 months later and in an average of 5 installments. For Nov. and Dec. salaries were paid in bet. Jan. to April 2017. LCs could not cover the basic salary during last quarter of 2016. LC is not receiving any subsidies from local government.

**Ibb and Aden:** Basic salaries were paid either from the generated revenues or from local government support.

**Taiz:** Not Reported.

Sana'a and Al-Hodeidah situation are very critical related to fuel vs Basic salary and service provision.



Data / Indicator	City	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
عدد السكان في المراكز الحضرية المخدومة من قبل مزود الخدمة (شهري في نهاية الشهر)	Sana'a	2,300,000	2,300,000	2,300,000	2,300,000	2,300,000	2,300,000	2,300,000	2,300,000	2,300,000	2,300,000	2,300,000	2,300,000
	Hodiedah	632,840	632,840	632,840	632,840	632,840	632,840	632,840	632,840	632,840	632,840	632,840	632,840
	Ibb	385,230	385,230	385,230	385,230	385,230	385,230	385,230	385,230	385,230	385,230	385,230	385,230
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR			
	Aden	977,676	977,676	977,676	977,676	977,676	977,676	977,676	977,676	977,676	977,676	977,676	977,676
عدد الفازحين الى مناطق امتياز مزود الخدمة (شهري في نهاية الشهر)	Sana'a	103,924	103,924	103,924	211,965	137,302	137,302	149,994	149,994	149,994	157,782	157,782	166,188
	Hodiedah	59,992	59,992	59,992	113,488	113,862	113,862	107,538	107,538	107,538	104,268	104,268	101,970
	Ibb	104,304	104,304	104,304	111,384	110,340	110,340	98,214	98,214	98,214	112,188	112,188	128,508
	Taiz	555,048	555,048	555,048	620,934	518,448	518,448	532,992	532,992	532,992	426,672	426,672	273,780
	Aden	25,836	25,836	25,836	25,566	31,068	31,068	26,658	26,658	26,658	30,522	30,522	33,822
عدد السكان المخدومين بالمياه من قبل مزود الخدمة (شهري في نهاية الشهر)	Sana'a	911,370	911,370	911,370	911,370	911,370	911,370	911,370	911,370	911,370	911,370	911,370	911,370
	Hodiedah	465,059	465,759	466,256	466,816	467,229	467,607	467,733	467,915	468,685	469,007	469,420	470,043
	Ibb	293,238	295,020	296,604	298,056	298,881	300,487	301,158	302,632	303,413	318,747	321,013	322,971
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	746,646	753,990	755,412	758,550	759,840	759,990	759,996	761,190	762,324	756,996	758,868	760,668
عدد ايام تزويد الخدمة خلال الشهر (تزويد المياه من خلال شبكة التوزيع)	Sana'a	2	2	2	2	2	1	1	1	1	1	1	1
	Hodiedah	26	26	26	26	26	26	26	26	26	26	26	26
	Ibb	7	7	7	7	7	7	7	7	7	7	7	7
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	18	18	18	17	17	17	18	18	17	18	17	18
إجمالي كمية المياه المضخمة من خلال شبكة التوزيع	Sana'a	493,317	524,186	348,154	331,178	684,610	339,286	335,207	345,020	345,923	337,042	374,310	305,939
	Hodiedah	1,520,005	1,350,632	1,519,189	1,488,654	1,228,588	1,210,974	1,215,393	1,252,666	1,214,066	1,251,308	1,275,589	1,301,523
	Ibb	401,765	405,407	399,676	423,658	430,977	434,934	456,954	427,845	443,183	454,136	455,407	485,300
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	3,586,848	3,405,181	3,544,392	3,284,712	3,601,378	3,423,783	3,475,272	3,388,712	3,491,015	3,878,700	3,832,800	3,875,300
تكلفة الطاقة لكل متر مكعب منتج من المياه خلال الشهر	Sana'a	109	109	109	109	109	109	109	109	109	109	109	109
	Hodiedah	22	29	26	48	9	10	40	99	46	82	98	213
	Ibb	65	65	65	65	65	65	65	65	65	65	65	65
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	78	78	78	78	78	78	78	78	78	78	78	78
الطاقة التخزينية الشهرية المتاحة	Sana'a	36,000	36,000	36,000	36,000	36,000	36,000	36,000	36,000	36,000	36,000	36,000	36,000
	Hodiedah	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000
	Ibb	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	130,000	130,000	130,000	130,000	130,000	130,000	130,000	130,000	130,000	130,000	130,000	130,000
إجمالي عدد المضخات الرئيسية	Sana'a	99	99	99	99	99	99	99	99	99	100	100	100
	Hodiedah	41	41	41	41	41	41	41	41	41	41	41	41
	Ibb	26	26	26	26	26	26	26	26	26	26	26	26
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	126	126	126	126	126	126	126	126	126	126	126	126
عدد المضخات الرئيسية العاملة والتي تمنح المياه خلال الشهر	Sana'a	53	54	52	52	56	52	54	51	54	49	51	50
	Hodiedah	33	33	33	33	33	33	34	34	34	36	36	36
	Ibb	23	23	23	23	23	23	24	24	25	25	25	25
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	103	106	106	104	104	101	104	102	104	107	109	110
عدد ساعات عمل (تشغيل) المضخات (كل المضخات العاملة والتي تمنح المياه في الشهر)	Sana'a	10,048	10,575	7,190	6,733	14,100	7,079	6,875	7,208	7,202	6,888	7,699	6,814
	Hodiedah	23,584	21,138	22,944	21,667	21,450	21,196	21,355	22,097	22,236	21,841	22,498	22,882
	Ibb	11,024	11,584	11,290	11,560	13,150	13,360	13,384	13,373	13,378	13,392	13,384	13,386

Data / Indicator	City	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
Number of working hours of all the operating pumps that pumps water	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
عدد الاعطال الفاتجة عن اسباب فنية خلال الشهر للمضخات لرنوسية العاملة في ضخ المياه	Sana'a	5	4	2	3	2	4	14	15	17	10	5	4
	Hodiedah	4	9	3	6	4	11	4	2	6	8	5	6
	Ibb	1	1	0	0	1	1	1	1	1	1	1	1
Number of main functional pumps failures due to technical reasons	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	23	20	20	22	22	25	22	24	22	19	17	16
عدد المولدات العاملة في تشغيل المضخات	Sana'a	49	50	48	48	52	49	50	50	50	45	46	43
	Hodiedah	8	8	8	8	8	8	8	8	8	8	8	8
	Ibb	9	9	9	8	9	9	10	10	10	10	10	10
Number of working generators in the operation of pumps	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	8	8	8	8	8	8	8	8	8	8	8	8
عدد ساعات عمل (تشغيل) المولدات (كل المولدات العاملة المستخدمة في تشغيل المضخات لضخ المياه) خلال الشهر	Sana'a	10,063	10,664	7,227	6,758	14,289	7,206	7,081	6,905	6,905	6,998	5,859	7,288
	Hodiedah	1,081	1,373	1,031	1,234	2,831	3,242	2,572	2,526	1,299	953	961	1,538
	Ibb	2,348	2,450	3,252	3,462	4,150	4,240	4,398	4,298	4,363	4,401	4,398	4,395
Number of working hours of all operating generators used to run the functional pumps that pumps water	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
قيمة الإيرادات الشهرية المحصلة	Sana'a	264,499,213	145,088,878	155,726,745	125,153,240	95,085,263	304,688,727	117,052,049	128,497,497	122,748,098	89,691,974	97,011,386	118,001,880
	Hodiedah	73,713,401	81,494,856	91,632,727	74,996,375	90,341,334	58,197,832	213,470,128	83,519,241	51,595,445	104,858,581	74,111,909	80,271,187
	Ibb	66,417,727	64,520,653	73,335,441	66,117,228	75,268,045	62,858,541	105,505,128	83,562,466	73,497,056	86,107,613	75,911,594	94,308,940
Collected revenues	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	60,737,435	105,513,671	268,005,197	84,850,471	92,590,726	37,297,151	102,242,152	120,503,116	49,317,405	76,453,887	73,393,712	96,734,115
قيمة الإيرادات الشهرية المفوترة (قيمة مبيعات المياه الشهرية المفوترة)	Sana'a	231,880,933	253,574,004	241,358,484	226,698,206	226,033,969	224,702,672	227,444,790	226,703,297	224,309,486	258,502,630	251,315,759	250,516,432
	Hodiedah	144,469,917	145,905,577	125,405,386	140,943,604	135,788,290	128,649,770	129,981,197	129,622,311	133,952,963	145,517,367	137,511,414	142,234,730
	Ibb	72,175,238	76,064,679	88,911,911	88,911,911	86,659,903	88,587,073	84,462,821	92,658,007	93,665,599	82,687,320	90,384,594	91,445,178
Billed amount	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	342,055,523	359,550,033	374,088,532	360,149,444	344,275,873	339,891,793	342,069,757	360,215,998	4,414,584,421	332,985,585	362,676,386	351,034,521
اجمالي التكاليف التشغيلية	Sana'a	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Hodiedah	135,623,370	143,135,555	143,027,159	145,762,605	111,895,063	170,623,311	140,862,605	231,535,510	166,004,287	145,514,646	145,089,956	82,737,738

Emergency Indicators with high priority		1st Q			2nd Q			3rd Q			4th Q		
Data / Indicator	LC's	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16
نسبة عدد السكان المخدومين بالمياه من قبل مزود الخدمة من اجمالي السكان (شهري في نهاية الشهر)  Water supply service coverage = population served through water supply network vs total population	Sana'a	40	40	40	40	40	40	40	40	40	40	40	40
	Hodaidah	73	74	74	74	74	74	74	74	74	74	74	74
	lbb	76	77	77	77	78	78	78	79	79	83	83	84
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	76	77	78	78	78	78	78	78	78	77	78	78
عدد ايام تزويد الخدمة خلال الشهر (تزويد المياه من خلال شبكة التوزيع)  Number of service days of piped water supply per month	Sana'a	2	2	2	2	2	1	1	1	1	1	1	1
	Hodaidah	26	26	26	26	26	26	26	26	26	26	26	26
	lbb	7	7	7	7	7	7	7	7	7	7	7	7
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	18	18	18	17	17	17	18	18	17	18	17	18
إجمالي كمية المياه المضخه من خلال شبكة التوزيع  Total Quantity of water pumped in the network	Sana'a	493,317	524,186	348,154	331,178	684,610	339,286	335,207	345,020	345,923	337,042	374,310	305,939
	Hodaidah	1,520,005	1,350,632	1,519,189	1,488,654	1,228,588	1,210,974	1,215,393	1,252,666	1,214,066	1,251,308	1,275,589	1,301,523
	lbb	401,765	405,407	399,676	423,658	430,977	434,934	456,954	427,845	443,183	454,136	455,407	485,300
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	3,586,848	3,405,181	3,544,392	3,284,712	3,601,378	3,423,783	3,475,272	3,388,712	3,491,015	3,878,700	3,832,800	3,875,300
تكلفة الطاقة لكل متر مكعب منتج من المياه خلال الشهر  Energy costs per m³ water produced	Sana'a	109	109	109	109	109	109	109	109	109	109	109	109
	Hodaidah	22	29	26	48	9	10	40	99	46	82	98	213
	lbb	65	65	65	65	65	65	65	65	65	65	65	65
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	78	78	78	78	78	78	78	78	78	78	78	78
الطاقة التخزينية الشهرية المتاحة  Storage capacity in m³	Sana'a	36,000	36,000	36,000	36,000	36,000	36,000	36,000	36,000	36,000	36,000	36,000	36,000
	Hodaidah	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000
	lbb	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000	4,000
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	130,000	130,000	130,000	130,000	130,000	130,000	130,000	130,000	130,000	130,000	130,000	130,000
إجمالي عدد المضخات الرئيسية  Total number of main pumps for the water supply system	Sana'a	99	99	99	99	99	99	99	99	99	100	100	100
	Hodaidah	41	41	41	41	41	41	41	41	41	41	41	41
	lbb	26	26	26	26	26	26	26	26	26	26	26	26
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	126	126	126	126	126	126	126	126	126	126	126	126
عدد المضخات الرئيسية العاملة والتي توضع للمياه خلال الشهر  Number of functional water pumps in service	Sana'a	53	54	52	52	56	52	54	51	54	49	51	50
	Hodaidah	33	33	33	33	33	33	34	34	34	36	36	36
	lbb	23	23	23	23	23	23	24	24	25	25	25	25
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	103	106	106	104	104	101	104	102	104	107	109	110
عدد المولدات العاملة في تشغيل المضخات  Number of working generators in the operation of pumps	Sana'a	49	50	48	48	52	49	50	50	50	45	46	43
	Hodaidah	8	8	8	8	8	8	8	8	8	8	8	8
	lbb	9	9	9	8	9	9	10	10	11	10	10	10
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	8	8	8	8	8	8	8	8	8	8	8	8
نسبة التحصيل  Collected revenues vs billed amount	Sana'a	114%	57%	65%	55%	42%	136%	51%	57%	55%	35%	39%	47%
	Hodaidah	51%	56%	73%	53%	67%	45%	164%	64%	39%	72%	54%	56%
	lbb	92%	85%	82%	74%	87%	71%	125%	90%	78%	104%	84%	103%
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	18%	29%	72%	24%	27%	11%	30%	33%	1%	23%	20%	28%
التغطية التشغيلية المحصلة للتكلفة  Actual operational cost coverage	Sana'a	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Hodaidah	54%	57%	64%	51%	81%	34%	152%	36%	31%	72%	51%	97%
	lbb						73%	96%		80%	87%	48%	88%
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	16%	27%	67%	21%	24%	8%	24%	32%	11%	15%	14%	9%
نسبة الرواتب الاساسية الشهرية المدفوعة للموظفين  Percentage of basic monthly salaries paid	Sana'a	100%	100%	100%	100%	100%	100%	100%	100%	50%	100%	100%	100%
	Hodaidah	100%	100%	100%	100%	100%	100%	100%	100%	50%	100%	50%	0%
	lbb	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
	Taiz	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR	NR
	Aden	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%

## Imprint

### Published by

- Sana'a Water Local Corporation

T +967 1 250162

E [swwslc@y.net.ye](mailto:swwslc@y.net.ye)

- Aden Water Local Corporation

T +967 2 254272-260171,2,3

E [water-aden@y.net.ye](mailto:water-aden@y.net.ye)

- Ibb Water Local Corporation

T +967 4 412034,

E [ibbwslc@gmail.com](mailto:ibbwslc@gmail.com)

- Hodaidah Water Local Corporation

T +967 3 204546,5-220494

E [hwwslc@y.net.ye](mailto:hwwslc@y.net.ye)

- Taiz Water Local Corporation

T +967 777209300

E [twslc@yemen.net.ye](mailto:twslc@yemen.net.ye)

### In cooperation with

Deutsche Gesellschaft für

Internationale Zusammenarbeit (GIZ) GmbH

Institutional Development of the Water Sector

GIZ Office

Hadda area, Str. 21

Sana'a, Yemen

T +967 1 434 429 - Ext. 404

F +967 1 412 387

E [christine.werner@giz.de](mailto:christine.werner@giz.de)

W [www.giz.de/yemen](http://www.giz.de/yemen)

### As at

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### Text

Aden LC, Hodaidah LC, Ibb LC, Sanaa LC, Taizz LC are responsible for the content of this publication.