GIZ follows up any indications of possible negative effects of its activities on human rights directly and in an appropriate manner. Responsibility for following up such indications lies with GIZ’s Compliance and Integrity Unit. All information is treated confidentially and the informant remains anonymous if so wished.

The following steps are initiated as soon as indications of this nature are received:

• The Compliance and Integrity Unit examines information sent to humanrights@giz.de and issues confirmation of receipt.

• If the facts of the case appear plausible, they are examined and assessed more closely either internally or externally. The informant is notified within one week that the examination has been initiated.

• The informant and the GIZ units concerned are informed of the outcome of the examination.

• The Compliance and Integrity Unit examines whether rules need to be drawn up or measures taken to eliminate human rights violations in future.