



## Vacancy Announcement #017/2022

### Senior ICT Expert – GIZ Country Office

**Contract duration: Open**

**Application deadline: 13.02.2022**

**Duty station: Addis Ababa**

ICT is an integral part of GIZ everyday business. In the digital age it is vital for GIZ Ethiopia, and Djibouti provide the right tools for employees and automate processes to improve individual and overall productivity. Our aim: current and professional ICT support for smooth operations. The ICT unit in GIZ Country office in Addis Ababa is providing dedicated ICT technical support and consulting services to units, programs, and projects so they can focus on their business.

The IT department seeks a qualified candidate for the position of IT Specialist.

### Responsibilities and duties

- Ensure the network infrastructure complies with GIZ Headquarter ICT guidelines and maintain them regularly.
- Install, configure, and maintain Windows server and Linux Server.
- Advanced Linux commands for installing and testing services
- Responsible for all aspect of the analysis, design, and implementation of technical infrastructure work.
- Knowledge in Configuring and maintaining Cisco Meraki Devices is a plus
- Knowledge in AZURE environment is a plus
- Skill in PHP preferably with knowledge in Laravel and MySQL database
- Basic knowledge of Git
- Basic knowledge in JavaScript and preferably with some browser debugging
- Performing remote troubleshooting through diagnostic techniques and pertinent questions.
- Determining the best solution based on the issue and details provided by customers
- Walk the customer through the problem-solving process
- Provide accurate information on IT products or services
- Identify and suggest possible improvements on procedures
- Perform timely Servers and Network infrastructure hardware and software upgrades as required.
- Identify and escalate situations requiring urgent attentions.
- Monitor network performance and troubleshoot problem areas as needed



- Work with various teams—such as internal control, IT security and risk management—to maintain a highly secure system through proper configuration and system access monitoring.
- Perform related function as required

## Requirements

- First degree on Computer Science, IT, Software Engineering or equivalent
- 5 years or above of work experience
- Excellent written and verbal communication skills
- Self-directed and able to work without supervision
- Energetic and eager to tackle new projects and ideas

### Application procedure:

Interested and qualified candidates shall submit their motivation letter along with their non-returnable recent CV via [Ethiojobs](#) or Email: [hreth@giz.de](mailto:hreth@giz.de)

#### Note:

**Please make sure you mention the Vacancy Number  
“Senior ICT Expert #017/2022” in the subject line of your email application.**

Due to large number of applications, we categorise applications with the vacancy numbers.

Applications without vacancy numbers in subject lines might not be categorized in the appropriate folder and could be disqualified.

*Only short-listed candidates will be contacted.*

*We encourage persons with disabilities to apply for the position. In case of equal qualification, persons with disabilities will be given preference.*

*Applications from qualified women are encouraged.*

*“Please refer to our [brochure](#) to learn more about GIZ’s attractive benefit package.”*

**Deutsche Gesellschaft für  
Internationale Zusammenarbeit (GIZ) GmbH**  
**GIZ Country Office Ethiopia and Djibouti**  
**Kazanchis, Kirkos Sub City, Woreda 08**  
**P.O. Box 100009, Addis Ababa, Ethiopia**  
**| [www.giz.de](http://www.giz.de) | [www.giz.de/de/weltweit/336.html](http://www.giz.de/de/weltweit/336.html)**

