

VACANCY ANNOUNCEMENT

Reference #	120/03/2024/HA/IGUHC-II/New Delhi
Project	Indo German Universal Health Coverage II
Position	Health Advisor - Quality Management
Band	4
Location	New Delhi
<p>To apply click on the link: https://www.giz-jobs.com/india/</p> <p>Documents to be submitted:</p> <ul style="list-style-type: none"> • CV and a statement of suitability for this position • A maximum of 2 pages note on one of the topics given below: <ul style="list-style-type: none"> ➤ Role of Quality in Universal Health Coverage. <p>Or</p> <ul style="list-style-type: none"> ➤ Pay for Performance methods – challenges and opportunities. <p>Last Date of Application: 25th March 2024</p>	

A. About GIZ India

For details, click on: <https://www.giz.de/en/worldwide/368.html>

B. Project Background

GIZ India's Indo-German Program on Universal Health Coverage (IGUHC-II) project is primary implementing partner and provide technical advisory services to the Ministry of Health and Family Welfare (MoHFW), the National Health Authority, and the State Health Agencies (SHA). These advisory services are crucial in supporting the Ayushman Bharat Pradhan Mantri Jan Arogya Yojana (AB PMJAY) and ABDM to enhance overall performance, thereby accelerating India's progress towards achieving Universal Health Coverage (UHC). For more details refer www.iguhc.in.

C. Responsibilities

We are seeking an experienced and dynamic Junior Advisor/Advisor - for Quality Management to oversee quality assurance activities and provide support aimed at introducing and institutionalising Quality Management Systems in Public and Private Healthcare providers empanelled with PM-JAY. The incumbent would also be involved in systematic reviews, policy advise and providing technical assistance to National and State Health Agencies.

A major part of the profile would include capacity building and implementation support at various levels.

D. Core Scope of Tasks

- Support IGUHC-II in carrying out activities involving but not limited to the domain of Quality Assurance and QMS.
- Assist in formulation and improvement of Quality Guidelines by engaging stakeholders from multiple government and non – government entities. (QAI, QCI etc).
- Arrange trainings, workshops, webinars etc. and / or identify / train master trainers for key topics that support Quality Assurance.
- Identification of gaps, develop action plan and monitor compliance in hospitals.

- Support state and district level functionaries in the handholding of empanelled hospitals during pilots and rollout of Quality Assurance initiatives.
- Ensure improved uptake of Quality Certification under AB PM-JAY.
- Develop self-assessment and robust monitoring mechanism for hospitals to measure the progress.
- Promote, design and implement innovative methods to improve quality at hospital level.
- Conduct or support training sessions (if needed) for stakeholders on using the assessment framework, preparing strengthening plans, and implementing them.
- Develop advocacy paper and conduct policy dialogues with key stakeholders in coordination with IGUHC and NHA.
- Conduct secondary research to assess the institutional structures and operating systems (administrative, financial, technical, information) of other government agencies, Indian and/or international organizations, and prepare documents on best practices and experiences from different countries.
- Participate in reviewing technical documents and reports related to quality guidelines and HR policies for DIUs etc.

Other duties/additional tasks

- Coordinate with NHA / SHA Quality Team on a regular basis to support and facilitate technical support in Quality Management system.
- Perform other tasks related to the activity as requested by AV.

E. Required Qualifications, Experience and Competencies

- Graduation: Any Medical Graduate. Postgraduate: MPH/MHA/MBA.
- Excellent analytical skills with the ability to interpret complex data and metrics.
- Strong knowledge about quality management, accreditation and certification systems.
- Excellent communication and interpersonal skills, with the ability to collaborate effectively with diverse stakeholders at all levels.
- Strong organizational skills with the ability to prioritize tasks and manage multiple projects simultaneously.
- Willingness to travel extensively.
- Minimum of 8-12 years of experience in public healthcare quality assurance, or a related field.
- In-depth knowledge of healthcare regulations, accreditation standards, and quality improvement methodologies (e.g., NABH, NQAS, Kayakalp, Lean, Six Sigma etc.).
- Proven track record of providing technical assistance to public hospitals in establishing quality management systems, preferably across multiple states.
- Understanding of Quality Certification under AB PM-JAY would be useful.
- Proficiency in MS Office applications (Word, PowerPoint, and Excel) is required for applicants.

F. Location: New Delhi

G. Duration of the contract: One year with possibility of extension

Application without GIZ application form will not be considered

- Only shortlisted candidates will be contacted.
- GIZ supports Work-Life Balance.
- GIZ promotes Gender Diversity – Applications from women professionals are encouraged.
- Please note that those individuals who have completed a consultancy assignment with GIZ in less than 6 months prior to the intended start date for this position will not be shortlisted due to organisational policy.

Disclaimer: As per GIZ's data confidentiality policy, candidate's application is stored in our database for six months and is deleted thereafter.