

## 83412493 - Questions & Answers - 05.08.2022

1. The TORs refer to certified online digital literacy courses which are to be provided. Are these courses and material available already or do they have to be developed by the provider?
  - The material will not be supplied by GIZ. The provider may develop a specific course or offer something they already have in their offerings. A recognised certificate needs to accompany completion of the training. Certification may be recognition by SETA/SAQA/Industry.
  
2. Accredited provider is mentioned: Is this provider expected to have accredited courses as specified in the TORs?
  - Provider needs to be an accredited provider of the training offering. This could be SETAS, SAQA or Industry recognition.
  
3. What is meant by "MOOC" as mentioned in the section under "milestones"
  - Massive Open Online Course. This is only meant as an example of an offering. The Milestone is applicable should this option be selected.
  
4. Regarding "personnel", two experts are required for a total of 140 days. We would like to utilise 3 or 4 experts within the specified 140 days. Will this be possible, specifically on the IT related aspects?
  - The assumption is that the training would mostly be online with selected modules/topics/sections potentially being face to face. When we assess, we can only assess 2 experts, the rest could be included in training/Office/Other costs as structured in the provided budget template.
  
5. Is there an available e-learning platform?
  - No. GIZ will not provide the platform.
  
6. We would like to submit our proposal as a joint venture. Is there any other information regarding this?
  - If you are declaring your interest within the framework of a consortium submit legal consortium agreement and name the lead partner. . All parties are required to meet the accreditation requirements