

Responsible Business Helpdesks (RBH)

Supported by GIZ global programme *Investing in Resilient and Sustainable Global Supply Chains (IGS)*

The Responsible Business Helpdesks of *The RBH Network* assist local businesses that want to step up their sustainability performance and meet the growing requirements deriving from Corporate Sustainability Due Diligence legislation.

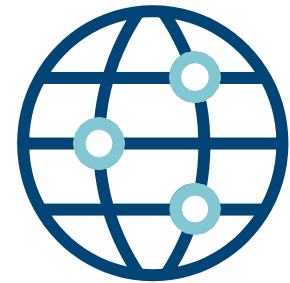
Background

Several new EU regulations, including the EU Corporate Sustainability Due Diligence Directive (CSDDD), require companies to identify, prevent, and address adverse impacts on human rights and the environment across their operations and supply chains.

The network of Responsible Business Helpdesks supports companies in ten countries (as of spring 2026) by providing information, awareness-raising, and advisory services on different EU regulations and human rights and environmental due diligence (HREDD) more broadly. The Helpdesks are hosted by local business organisations and adapt their services to national business needs and challenges.

The network is supported by the GIZ Programme *Investing in Resilient and Sustainable Global Supply Chains (IGS)*, implemented on behalf of the German Ministry for Economic Cooperation and Development (BMZ).

Impact



More than 4,000 suppliers already used the information and advisory services of the RBH

The RBH Service portfolio

- 1** **Raise awareness and build understanding on Responsible Business Conduct** and relevant EU legislation among business associations, chambers, and export-oriented companies.
- 2** **Deliver in-depth training programs for companies** on risk-based due diligence approaches and key risk areas such as occupational health and safety (OHS), gender discrimination or forced labour.
- 3** **Connect companies with existing support services and expert networks** that provide tailored advice based on their specific needs.
- 4** **Develop local knowledge centres on Responsible Business Conduct**, offering learning materials (on [atingi](#)), FAQs, practical tools and translations of relevant policies and regulations.

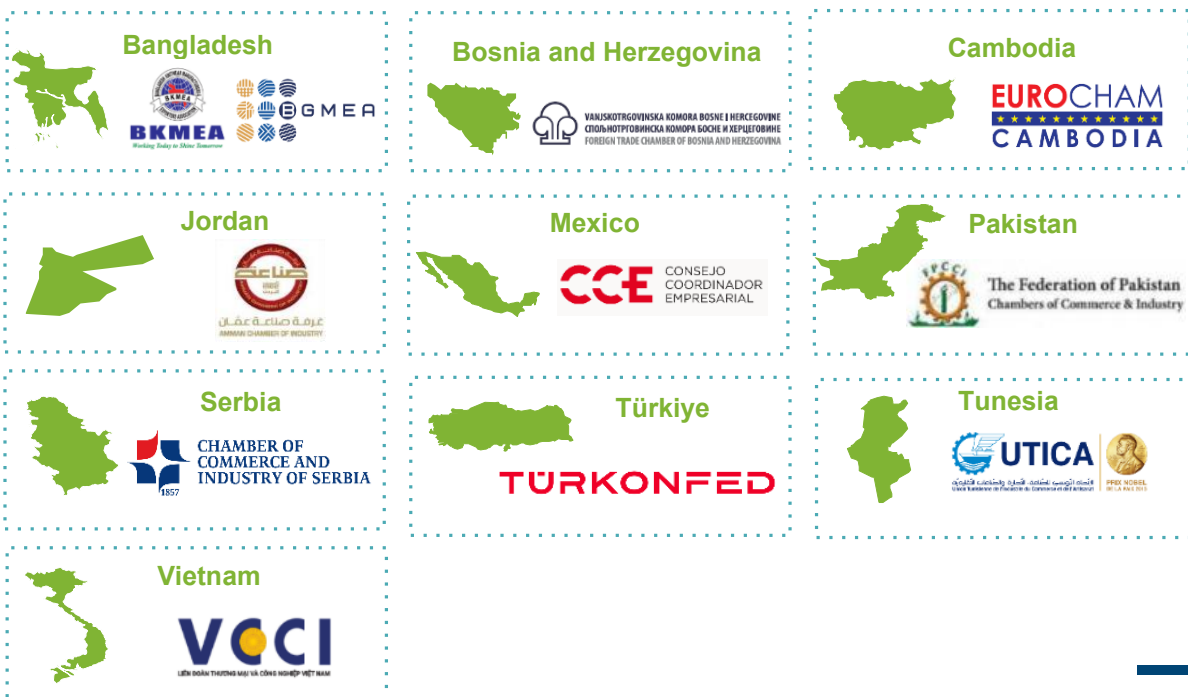
The RBH Network

The RBH host organisations are members of a cross-country and cross-sectoral network facilitated by GIZ. The RBH Network enables peer-to-peer learning and expert exchange and creates networking opportunities with multinational enterprises and international policy actors. It also develops [joint positions on Responsible Business Conduct \(RBC\)](#) with its members to feed-in Global South perspectives into EU policy processes. The RBH Toolkit provides guidelines, templates and information materials – through the toolkit, the model can be easily replicated and supports a shared understanding of Responsible Business Conduct among existing and future Responsible Business Helpdesks.

Visit our LinkedIn profile for more information and regular updates on The RBH Network:

<https://www.linkedin.com/company/the-rbh-network/>

A Global Network of RBH hosted by local chambers and associations

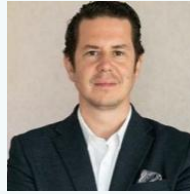


Quotes from The RBH Network



Martin Brisson, Executive
Director of EuroCham

“GIZ and its RBH Network have been instrumental in putting Responsible Business Conduct high on the Cambodian agenda through the RBH. We're now well positioned to support and guide companies on these topics.”



Arda Batu, Secretary General &
Board Member at TÜRKONFED

“HREDD is an important agenda to be instilled in the minds of business: An important cause for humanity, but also for competitiveness and business in the future!”



Tanja Lindell, Chamber of
Commerce and Industry of Serbia

“We can see that the RBH’s services are very well received in Serbia and that more and more companies are seeking our support.”



Qurrat ul Ain, Vice President of the
Federation of Pakistan Chambers of
Commerce and Industry (FPCCI)

“At RBH Pakistan, we believe that embedding HREDD into business practices in Pakistan is essential for our long-term business success and export readiness.”

The RBH Network – embedded in a broader support system on Responsible Business Conduct

The RBH Network is part of a range of support services created for the implementation of Responsible Business Helpdesks.

Key initiatives include the Team Europe Initiative (TEI) with its EU Due Diligence Navigator supporting various stakeholders in partner countries regarding CSDDD. Additionally, several helpdesks on RBC in Germany, Sweden, and the Netherlands, as well as from OHCHR and the ILO provide complementary and free support that are closely aligned with the work of The RBH Network.

Contact:

Paul Steimer, RBH Network Coordinator

Tel.: +49 (0) 2284 4602 013

Mail: igs@giz.de



Click [here](#)
for Contact
Data